

## Safeguarding Contact Information

**What should you do if you are worried about child or young person's safety or well-being?**

### During school hours.

- **Contact the school office and ask to speak to a member of the safeguarding team.**
- **The office phone number 0117 3772990 and is open from 7.30am – 4pm daily.**
- **If no-one answers, please leave a voice message and someone will get back to you.**
- **You can also contact the safeguarding team by email at: [safeguarding@mpa.clf.uk](mailto:safeguarding@mpa.clf.uk)**

### Outside of school hours.

**Please contact:**

- **First Response** (if you live in Bristol)  
0117 949 0944 Mon - Fri  
01454 615165 at weekends and evenings  
<https://bristolsafeguarding.org/>
- **Access and Response** (if you live in South Glos)  
01454 866000 Mon – Fri  
01454 615165 at weekends and evenings  
<http://sites.southglos.gov.uk/safeguarding/>
- **Single Point Access** (if you live in North Somerset)  
01275 888808 Mon – Fri  
01454 615165 at weekends and evenings  
<https://www.northsomersetsafeguarding.co.uk/>

**Other agencies you can contact are:**

- **NSPCC**  
**24-hour Helpline:** 0800 800 5000 (free from a landline)  
**Text helpline:** 88858 (service is free and anonymous)
- **Police** – 101 non-emergency calls or 999 in an emergency